

TRAVEL WITH DCT

Client Privacy & Personal Data Protection Policy

Privacy Commitment: At **Travel With DCT**, we prioritize the protection and confidentiality of your personal information. This Privacy Policy outlines how we collect, use, share, and safeguard your data when you book travel arrangements or access our services.

1. Information We Collect

To fulfill travel bookings and statutory compliance, Travel With DCT collects personal data including:

- **Personal Identifiers:** Full legal name, date of birth, gender, and government identification numbers (Aadhaar, Passport, PAN card, Driving License).
- **Contact Details:** Phone numbers, email addresses, and residential/billing addresses.
- **Travel & Booking Details:** Passenger details, flight choices, hotel preferences, IRCTC train booking requisitions, visa documents, and emergency contact details.
- **Billing Data:** Payment proof, bank transfer confirmations, and transaction records.

2. How We Use Your Information

We process your personal information strictly for legitimate travel agency operations:

- Processing reservations for flights, hotels, trains, visa processing, and tour packages.
- Communicating booking confirmations, e-tickets, itinerary updates, and transit alerts.
- Complying with statutory laws, tax regulations, airline security protocols, and IRCTC ticketing rules.
- Assisting with travel insurance claims, refunds, or emergency support during transit.

3. Data Sharing & Third-Party Disclosures

Travel With DCT does not sell or trade your personal data. We disclose information strictly on a need-to-know basis to:

- **Third-Party Travel Suppliers:** Airlines, hotel chains, ground transport operators, cruise lines, and railway portals (IRCTC) necessary to complete your travel reservations.
- **Government & Regulatory Authorities:** Border control, immigration, customs, airport security, and law enforcement agencies when mandated by applicable law.
- **Payment Processors:** Authorized banking and digital payment gateways for transaction settlement.

4. Data Security & Protection

We implement administrative, technical, and physical security measures to safeguard your data against unauthorized access, loss, misuse, or alteration. Physical documents and electronic booking logs containing personal identification are kept securely and accessed only by authorized personnel.

5. Retention & Client Rights

Your personal data is retained only for as long as necessary to fulfill booking commitments, handle post-trip service queries, and adhere to regulatory record-keeping laws. Clients have the right to request access to their stored details, request updates to outdated information, or request data deletion subject to legal and financial compliance obligations.

For any privacy concerns, data updates, or queries regarding how your personal information is processed, please contact **Travel With DCT** directly through your primary booking representative.